



## INTRODUCTION

Dr. Rick Brinkman has been in "public practice" since 1980, touring nationally and abroad performing keynotes and trainings in 17 countries.

He is the coauthor or author of 6 McGraw Hill books, including the international bestseller, ***Dealing with People You Can't Stand: How to Bring out the Best in People at Their Worst*** has sold over 2,000,000 copies and has been translated into 25 languages.

He also the coauthor of:

- ***Dealing with Relatives***
- ***Life by Design, Bringing Out the Best in Yourself***
- ***Love Thy Customer.***

McGraw-Hill will be publishing his new book in May:

***Dealing with Meetings You Can't Stand,  
Meet Less and Do More***

His clients have included: The NASA Astronauts Corps, LucasFilm, The Dept. of Defense, Sony Pictures, The Federal Reserve, Adobe, Wells Fargo, Lockheed Martin, Boeing and many others.

He has been a featured guest on CNN and is a frequent communication expert for publications such as the Wall Street Journal, NY Times, Oprah Magazine, and USA Today.

Let's give a warm welcome to Dr. Rick Brinkman